



Leicester
City Council

MEETING OF THE NEIGHBOURHOOD SERVICES AND COMMUNITY INVOLVEMENT SCRUTINY COMMISSION

DATE: WEDNESDAY, 5 DECEMBER 2018
TIME: 5:30 pm
**PLACE: Meeting Room G.01, Ground Floor, City Hall,
115 Charles Street, Leicester, LE1 1FZ**

Members of the Commission

Councillor Gugnani (Chair)
Councillor Thalukdar (Vice-Chair)

Councillors Aqbany, Govind, Halford, Hunter and Waddington
(1 unallocated non-grouped place)

Members of the Commission are invited to attend the above meeting to consider the items of business listed overleaf.

Elaine Baker

For Monitoring Officer

Officer contacts:

Jerry Connolly (Scrutiny Policy Officer)

Elaine Baker (Democratic Support Officer),

Tel: 0116 454 6355, e-mail: elaine.baker@leicester.gov.uk

Leicester City Council, City Hall, 115 Charles Street, Leicester, LE1 1FZ

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Further information

If you have any queries about any of the above or the business to be discussed, please contact:

Elaine Baker, Democratic Support Officer on 0116 454 6355.

Alternatively, email elaine.baker@leicester.gov.uk, or call in at City Hall.

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PUBLIC SESSION

AGENDA

FIRE / EMERGENCY EVACUATION

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1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

Members are asked to declare any interests they may have in the business to be discussed.

3. MINUTES OF THE PREVIOUS MEETING

Appendix A

The minutes of the meeting of the Neighbourhood Services and Community Involvement Scrutiny Commission held on 17 October 2018 are attached and Members are asked to confirm them as a correct record.

4. PROGRESS ON ACTIONS AGREED AT THE LAST MEETING

To note progress on actions agreed at the previous meeting and not reported elsewhere on the agenda (if any).

5. CHAIR'S ANNOUNCEMENTS

6. PETITIONS

The Monitoring Officer to report on the receipt of any petitions submitted in accordance with the Council's procedures.

7. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE

The Monitoring Officer to report on the receipt of any questions, representations and statements of case submitted in accordance with the Council's procedures.

**8. WASTE MINIMISATION COMMUNICATIONS -
UNIVERSITY STUDENTS**

Appendix B

The Director of Neighbourhood and Environmental Services submits a report setting out details of the work undertaken by Waste Management to engage university students living in private housing in the city with using waste services correctly.

The Commission is recommended to:

- a) Note and comment on the work undertaken by Waste Management; and
- b) Comment on the proposal to expand the donation bank service in future years.

9. COMMUNITY SAFETY PLAN: KNIFE CRIME UPDATE

The Head of Community Safety and Protection will give a presentation updating Members on knife crime in the city. The Commission is recommended to receive the presentation and pass comments to the Head of Community Safety and Protection.

10. WORK PROGRAMME

Appendix C

The current work programme for the Commission is attached. The Commission is asked to consider this and make comments and/or amendments as it considers necessary.

11. ANY OTHER URGENT BUSINESS



Leicester
City Council

Appendix A

Minutes of the Meeting of the
NEIGHBOURHOOD SERVICES AND COMMUNITY INVOLVEMENT SCRUTINY
COMMISSION

Held: WEDNESDAY, 17 OCTOBER 2018 at 5:30 pm

P R E S E N T :

Councillor Gugnani (Chair)
Councillor Thalukdar (Vice Chair)

Councillor Govind
Councillor Halford
Councillor Hunter

In Attendance:

Councillor Clair, Deputy City Mayor with responsibility for
Culture, Leisure, Sport and Regulatory Services

Also present:

Councillor Cassidy (Member for the Fosse Ward)

* * * * *

27. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillor Aqbany and Councillor Waddington.

28. DECLARATIONS OF INTEREST

No declarations of interest were made.

29. MINUTES OF THE PREVIOUS MEETING

The Commission received the minutes of the meeting held on 5 September 2018.

Further to minute 19(a), "Progress on Actions Agreed at the Last Meeting – Minute 11, Portfolio Overview", the Director of Neighbourhood and Environmental Services advised the Commission that a meeting had been held on 4 September 2018 to discuss the way in which ward community funding was working and how issues could be addressed.

Further to recommendation 5 of minute 19(a), the Director advised that the new CCTV suite within the data centre was not open yet. It was anticipated that it would be operational in November 2018 and that the Commission could visit it in December 2018.

In relation to minute 19(b), "Progress on Actions Agreed at the Last Meeting – Minute 12, Waste Management Services Overview", the Director of Neighbourhood and Environmental Services advised that two patch walks had been held. One of these had identified problems with alley gates. For example, a number had been left open, exposing businesses and residents to unnecessary risk, and on others broken locks would be replaced.

On the other patch walk, the Head of Standards and Development had considered problems caused by paan spitting and educational work that was being done to combat it. Before Diwali, some street washing also would be done to improve their appearance.

At the invitation of the Chair, Councillor Halford advised that, further to minute 20(b), "Chair's Announcements – Film on Waste and Recycling within the Community", work on the film was progressing. The creators of the "Leicester Wyvern" river monster had provided some footage that would be included in the film.

The Chair advised that the draft scoping document supported under minute 23, "Review of the Community Asset Transfer Strategy – Draft Scoping Document", had been submitted to the Overview Select Committee for endorsement. Dates had been set for meetings of the Task Group that would undertake this review and all members of the Commission were encouraged to attend.

AGREED:

- 1) That the minutes of the meeting of the Neighbourhood Services and Community Involvement Scrutiny Commission held on 5 September 2018 be confirmed as a correct record; and
- 2) That the Director of Neighbourhood and Environmental Services be asked to circulate the notes of the meeting held on 4 September 2018 to discuss the way in which ward community funding was working and how issues could be addressed.

30. CHAIR'S ANNOUNCEMENTS

The Chair made no announcements.

31. PETITIONS

The Monitoring Officer reported that no petitions had been received.

32. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE

The Monitoring Officer reported that no questions, representations or statements of case had been received.

33. HINCKLEY ROAD EXPLOSION - LEICESTER CITY COUNCIL RESPONSE

The Chair reminded the Commission that court proceedings had arisen from this incident. The Commission could not discuss these, or speculate about what caused the incident, or why, so all Members were asked to refrain from such discussion.

The Director of Delivery, Communications and Political Governance gave a presentation on the City Council's response to the Hinckley Road explosion, explaining that:

The Director of Delivery, Communications and Political Governance gave a presentation on the City Council's response to the Hinckley Road explosion. The presentation included explanatory background about the Council's Emergency Planning function and the role of the Council in relation to major incidents.

The Director went on to explain that lessons learned in the response to the Hinckley Road major incident were:

- There had been excellent multi-agency team working based on well-established relationships along with an excellent response from volunteers, including those from the local community;
- The importance of putting the victims and the families at the forefront of all decisions taken;
- Practical arrangements for those who had had to leave their properties, often with nothing other than the clothes they were wearing, had generally worked well, including the provision of temporary accommodation in a number of cases;
- The importance of considering and managing the resilience of staff and others involved in the response as such incidents could be very testing of personal resilience;

- Consistency of key messages was important and people valued personal contact in the delivery of these messages through, for example, letters and face to face contact;
- Establishing who lived in the properties affected and identifying them was a problem. The properties affected were privately owned houses of multiple occupation and leased to residents and businesses, but lessons were learned in how this information could be gathered more effectively in the future;
- Vulnerable people in the area had been identified very quickly;
- Finding translators at night had been challenging although practical solutions had been found, often utilising the language skills of the Council's own staff and of volunteers;
- The Council was not used to working in a response-type structure. In the future, normal chains of command needed to be removed from the situation and clear lines of incident command followed; and
- Things would always happen that had not been anticipated, so flexibility was needed. For example, in this incident, arrangements needed to be made for people who had had to leave their properties to receive post and get bank cards to give them access to their bank accounts. It also transpired that there were water courses running under the road, which would have been problematic if blocked.

At the invitation of the Chair, Councillor Cassidy, one of the Ward Councillors for this area, addressed the Commission in his capacity as Chair of the Hinckley Road Recovery Committee, making the following points:

- There was no set guidance for how events of this nature should be responded to, but lessons learned from national experience were used;
- The day after the incident, a public meeting had been held at Dovelands School. This had been crucial in addressing the many rumours circulating, (especially on social media), and in helping young people who were trying to find out what had happened to friends;
- Three of the victims had close connections with English Martyrs' Catholic School, so it had been very important that the School was treated as part of the official response to the incident;
- The response by English Martyrs' Catholic School to the incident had been exemplary. Actions taken included holding a small service soon after the incident;
- A Community Recovery Committee was established to provide a link between local people and agencies and the Council led Recovery Co-ordination Group. It also offered a channel for information to feed to

residents and businesses. The Committee was a multi-agency body, but also included community and business representatives;

- A patch walk had been held a week after the explosion, as it was felt to be very important to get around the area to meet people and hear their concerns. The Police had accompanied the Ward Councillors on the walk. As the site of the explosion was on the border of other wards, the Ward Councillors for those wards also had taken part;
- Although the response to the explosion was based on ward boundaries, it became evident that some very strong communities existed in the area that did not follow ward boundary lines;
- It was felt to be important that meetings of the Community Recovery Committee were held locally, so they were held in St Anne's Church Hall. This was where people had gone on the night of the explosion, so had a connection to the event;
- Local priorities for the Community Recovery Committee were identified from the results of the patch walk;
- Following a further visit to the area with a number of Council officers and Ward Councillors, a number of opportunities to improve the area were identified. These would be incorporated in to an action plan;
- In order to support and inform the local community, a well-attended Community Ward Meeting was held at the Sir Charles Napier Public House on 12 July 2018;
- An important aspect of communication was managing expectations, as some things would not happen until some time after the incident; and
- The Community Recovery Committee would not be holding any further meetings until after the current court proceedings in relation to the explosion had been completed.

In conclusion, Councillor Cassidy advised that this had been a challenging time, but he had felt fortunate to have had the close support of officers from the Council and other agencies. He suggested that, as part of the role of local councillors as community leaders, it would be useful for Member development training in the future to include work on community leadership in difficult times.

On behalf of the Commission, the Chair thanked everyone who had been part of the response to this explosion for their work.

Some concern was expressed that the Community Recovery Committee was pulling out of the area during the trial, but Councillor Cassidy assured the Commission that, although the Committee would not be meeting during the trial, its work in the community would continue. Councillor Cassidy stressed that the Committee did not deal with individual trauma, but considered things

from a community perspective.

The Director of Delivery, Communications and Political Governance also assured the Commission that educational psychologists worked closely with schools and young people in situations such as this. It was known that symptoms of post-traumatic stress could occur some time after an incident, so a health resilience partnership, (a sub-group of the Resilience Partnership), was considering what was needed in relation to this.

It was recognised that the site of the explosion was now empty, which could attract anti-social behaviour, but as the site was privately-owned it would be for the owners to determine what would happen to it. The Council was in dialogue with the site owners, so the concerns of local people about potential anti-social behaviour could be passed on.

The Director of Delivery, Communications and Political Governance advised that Ward Councillor involvement in the response to this incident had worked well, so any support and encouragement that could be given to Councillors to undertake preparedness training would be welcome. Member development training on emergency planning was planned for the next Council year.

The Commission noted that a Community Recovery Committee was not established after all incidents. Any of the partner organisations could declare a major incident and when this was done tactical and strategic co-ordinating groups were set up. These groups determined whether the circumstances of each incident warranted setting up formal recovery groups, based on the individual circumstances of that incident. Ward Councillors should always be key in that dialogue.

AGREED:

- 1) That the Commission's thanks be extended to all involved in the response to the Hinckley Road explosion for their work, both at the time and ongoing; and
- 2) That the Director of Delivery, Communications and Political Governance be asked to make the owners of the explosion site aware of concerns about the possibility of anti-social behaviour happening at the explosion site while it remains empty.

34. GAMBLING POLICY - CONSULTATION

The Director of Neighbourhood and Environmental Services submitted a report setting out the Council's Gambling Policy for the coming three years. Councillor Clair, (Deputy City Mayor with responsibility for Culture, Leisure, Sport and Regulatory Services introduced the report, noting that this Policy would be considered at the Council meeting to be held on 15 November 2018, for implementation in January 2019.

The Head of Regulatory Service advised the Commission that the amended Policy was based on the previous one. As it was operating successfully, no

significant changes were proposed. However, comments on the draft Policy had been sought and those received to date were submitted with the report.

The Director of Neighbourhood and Environmental Services drew attention to the licensing objectives set out in the report, which formed the basis of the licensing decisions for gambling establishments. The Director highlighted that a priority item in the work programme of the Council's Regulatory Services (Licensing Team) over the next year was to develop the Local Area Profile that gambling premises operators should refer to in making their risk assessments. This would be available to the Commission for scrutiny when complete if Members wished.

In response to Members' concerns that it had taken a long time to start work on the local profile, the Director of Neighbourhood and Environmental Services said he supported the need to progress this and it was important to remember that Regulatory Services had undergone a Spending Review which involved changing from having three heads of service to one and subsequent changes in, for example, Licensing to ensure delivery against work programmes. The local profile, although not a statutory requirement, was seen as a service priority and was in the work programme going forward into the new municipal year.

The Commission suggested that the cumulative impact of gambling establishments should be considered by the City Council's Gambling Policy. The Head of Regulatory Service explained that the Gambling Policy set out how the Council regulated individual premises. The legislation did not allow for cumulative impacts to be considered when a licence application had been made. Councillors' concern about the impacts of concentrations of certain businesses such as gambling premises and fast food take-aways was something they could consider referring on to Planning Officers for consideration and feedback as appropriate. They currently were developing the Council's Draft Local Plan and would be best placed to advise further on this particular matter.

In response to Members' enquiries, the Head of Regulatory Service advised that responsibility for promoting "responsible gambling" lay with gambling businesses. In some areas of the country, gambling was becoming seen as a public health issue. In Leicester, the licensing team did not have cause to work with officers from Public Health on individual premises, but the public health aspects of gambling were considered as part of the licensing process of a gambling premise.

The Director of Neighbourhood and Environmental Services advised that the Council regulated premises, not the people using them. A previous review of gambling by this Commission had recommended that people could be signposted to help. As previously discussed, this was not a role for any specific council service, but would be done as and when needed by the service being alerted to a person needing help. People also could self-regulate by asking establishments to turn them away if they tried to gamble.

Members also queried why certain types of establishments were included in the list of licensing functions at section 8 of Part A of the draft Gambling Policy when such establishments did not exist in the city. In reply, the Director of Neighbourhood and Environmental Services explained that the list showed what the Council was required to consider in discharging its functions, so was not specific to Leicester.

In addition, the locations discussed under section 2 of Part B of the Policy showed what was considered to be generally unsuitable for each type of establishment. It was stressed that each application was considered on its merits, but these locations were a guide.

The Head of Regulatory Service advised that the locations listed in section 2 of Part B of the Policy showed applicants what the Council considered to be a generally unsuitable location for each type of establishment. It was stressed that each application was considered on its merits and these locations were a guide.

AGREED:

That the Director of Neighbourhood and Environmental Services be asked to:

- a) include the community impact of betting shops, especially in areas with establishments such as religious venues, in the proposed local profile;
- b) present the local profile to this Commission for scrutiny when complete; and
- c) amend paragraph 5(a) of Part A of the draft Gambling Policy to refer to authorised activities, (not authorities activities).

35. WORK PROGRAMME

The current work programme for the Commission was received and noted.

36. CLOSE OF MEETING

The meeting closed at 7.03 pm



Waste Minimisation communications – university students

For consideration by: Neighbourhoods Services and
Community Involvement Scrutiny Commission

Date: 5th December 2018

Lead director: John Leach

Useful information

- Ward(s) affected: All wards
- Report author: Jodie Angold
- Author contact details: Jodie.angold@leicester.gov.uk

1. Purpose of report

To provide the scrutiny commission with details of the work undertaken by Waste Management to engage university students living in private housing in the city to help support them in using their waste services correctly.

2. Summary

Waste Management has engaged with students over many years, but tried some new approaches in 2018.

In previous years, officers have attended freshers fairs, provided leaflets to halls of residence at the start of the academic year, and conducted leaflet drops about the bulky waste service at the end of term.

In 2017/18 Waste Management:

- produced and issued specific leaflets to private accommodation
- attended three days of freshers fairs, distributing leaflets and static stickers to hundreds of students.
- worked with estate agents to include recycling leaflets in welcome packs.
- partnered with British Heart Foundation to install donation banks in key student areas of the city.
- offered extended Bulky Waste services to selected roads on a trial basis.
- conducted monitoring of excess waste on streets in student-dense areas.

3. Recommendations

It is recommended that the Neighbourhood Services and Community Involvement Scrutiny Commission:

- Notes and comments on the work undertaken by Waste Management.
- Comment on the proposal to expand the donation bank service in future years.

4. Report/Supporting information including options considered:

4.1 Existing services available to students

Student properties are given the same waste services as all other properties in the city – receiving weekly refuse and recycling collections, access to a generous free bulky waste collection of up to 5 items every 2 months, and access to two household waste recycling centres and a network of bring sites. These services were discussed in more detail in the Waste Management Services Overview report presented to the Commission on the 4th July 2018.

4.2 Communications and marketing

1,950 student properties were identified as fully student properties using Council Tax information. All student properties were sent a letter in a branded envelope detailing the services available to them and the locations of the donation banks, as well as advice on avoiding a fine from leaving waste behind.

Waste Management also worked with both universities and their student unions to use emails, screens across campus (DeMontfort) and the MyUoL app to promote the scheme, using consistent imagery:



Supporting council departments and ward councillors were given full details of the project.

4.3 British Heart Foundation Banks

Waste Management worked with British Heart Foundation (BHF) to install donation banks in key student accommodation areas during the period of moving out. The campaign, known as 'Pack for Good' has had huge success across the country, and is already in place at University of Leicester Halls of Residence.

After gaining councillor approval, 5 donation banks were placed around the city from mid-May until mid-July. Optimal locations were identified along walking routes between densely populated student house areas and the two universities, and approved by the highways department. A volunteer group made up of BHF and student volunteers spent a morning delivering flyers and donation bags to the roads immediately surrounding the banks. The banks collected clothing and shoes, as well as books, DVDs, and household items like kitchen ware and home décor.

Local BHF shops arranged to empty the banks weekly, adjusting the schedule as needed to meet demand. Two complaints were received when the banks first went

in, objecting to the conspicuous placement of the banks and concerns about fly-tipping, however both were satisfied to learn that the banks were temporary and introduced as part of a plan to reduce waste on streets during the move out period. BHF committed to removing any fly-tipping immediately around the bin, and to report any large items to Cleansing Services for removal; however no fly-tipping reports were made relating to the donation banks.

Over the 8 weeks that the banks were in place, 298 bags were collected, equating to 2.4 tonnes and an estimated £6,188 of donation value.

Waste Management believe the success of the donation banks, when compared to the network of permanent banks already in place for glass and paper/card, is due to their targeted and temporary nature. They provided a useful, convenient service for residents when and where they needed it, accepting a wider range of materials.



4.4 Student bulky waste trial

Waste Management organised a trial service offering extended bulky waste collections to 264 properties located on 10 densely populated student roads across the city, and identified another 244 properties on 10 similarly populated roads as a control group.

The trial properties were offered 'student waste collections' - a similar service to the existing bulky waste collections and collected in the same manner, but with no limit of the quantity of waste and scheduled to take place as soon after the last student had left as possible. A dedicated form was created to request this service, and the

existing free bulky waste service was not affected. The trial ran from May to July 2018.

A very limited number of bookings were received, all of which came from Welford Road and Lytton Road. Information on bookings was shared with City Wardens to assist with their investigations into excess waste. All bookings requested collections of bagged waste, and five included larger items such as bins, buckets, and small electricals.

4.5 Monitoring and results

The majority of student housing contracts were known to end on the 30th June, and monitoring was conducted the week before and after this date along the full length of the roads in the trial and monitoring areas. Any excess waste was recorded along with the properties they were outside, and compared to the list of student properties provided by the Council Tax department.

48% of the excess waste left outside of properties was attributed to student-occupied properties, with the remaining 52% believed to be coming from non-student households. Reported issues included excess bags of waste next to bins, overloaded bins, and other large items next to bins or on pavements.

Across the three monitoring areas, 11% of student properties presented excess waste, as well as 4% of non-student properties. Westcotes had the most issues per number of properties for both student and non-student houses.

When comparing the trial to non-trial areas, there was no evidence that the extended scheme reduced waste on streets, however with low participation this is not surprising.

There is no data available from previous years to compare to.

4.6 Conclusions and recommendations

Increased collaborative working was key to the success of the project with the City Wardens, Cleansing Services, Council Tax and Highways all providing essential support.

The trial of extended bulky waste collections had very low take-up. Waste Management is of the belief that the expectation of students to book a collection in advance, regardless of what is being offered, is the main barrier to service take up and this enhanced service will not be offered in 2018/19.

The monitoring demonstrates that whilst the waste on streets does increase in student populated areas, and that a higher percentage of student properties than non-student properties are presenting excess waste during the move out period, more than half of the total waste incorrectly presented on streets is not coming from the student properties at all. This is a deviation from the popular opinion that students are largely or wholly responsible for excess waste on streets, particular at this time of year.

The donation banks are considered the most successful aspect of the project, with a clear measurable and positive result that both diverts waste from landfill and reduces the quantity presented on streets, as well as contributing to the charity's local donation stock. It is recommended that the number of public banks is increased in future years, as well as encouraging instalment in private halls of residence to further reduce reusable items in the waste stream.

5. Financial, legal and other implications

5.1 Financial implications

There are no significant direct financial implications arising from this report, although clearly the less excess waste presented on streets that has to be removed, the better.

Colin Sharpe, Head of Finance, Ext. 37 4081

5.2 Legal implications

There are no specific commercial comments except that I note the recommendation relates to donated goods and is not a reference to 'waste' as defined under the contract for waste collection services.

Jenis Taylor, Principal Solicitor (Commercial) Ext 37 1405

Section 185 Highways Act 1980 concerns placing of the donation bank containers on a pathway or highway pavement and it is reminded that such receptacles should be positioned in a safe and non-obstructive manner for oncoming vehicular or pedestrian traffic including taking into account that views should not be obstructed. Receptacles should also be maintained and checked regularly so that they are safe to use and store the goods for which they are fit for purpose. There are no legal implications with respect to the Bulky Waste Collection trial.

Salma Manzoor, Commercial Property Solicitor, Ext 2686

5.3 Climate Change and Carbon Reduction implications

Although carbon emissions from the transport and processing of waste are not currently included in Leicester City Council's Carbon Footprint calculation, these activities do have significant emissions implications. Diverting waste from landfill or further processing through the scheme will therefore have a positive impact on Leicester's City-Wide carbon emissions, and re-using items could also prevent further emissions by avoiding the manufacture of new products.

Aidan Davis, Sustainability Officer, Ext 37 2284

5.4 Equalities Implications

There are no disproportionate negative impacts on any protected characteristic arising directly from the recommendations of the report. The bulky waste service, including the assisted collection service which is available where there is no one in the household who is physically able to move bulky waste to be collected, can be accessed by students regardless of the proposal to not provide an extended service in future due to low uptake.

The provision of supplementary donation banks will provide more options for students to remove waste appropriately. Options are available in the form of other charities/ donation outlets in the City who take household items as well as waste services, for those who do not wish to use BHF banks arising from the protected characteristic of religion or belief or where there are barriers to using the donation banks in relation to the protected characteristic of disability and, therefore, this will not impact on the Council's ability to meet the aims of the Public Sector Equality Duty.

Hannah Watkins, Equalities Manager, Ext. 37 5811

5.5 Other Implications (You will need to have considered other implications in preparing this report. Please indicate which ones apply?)

None.

6. Background information and other papers:

None.

7. Summary of appendices:

None.

8. Is this a private report (If so, please indicated the reasons and state why it is not in the public interest to be dealt with publicly)?

No

9. Is this a “key decision”?

No

10. If a key decision please explain reason

N/A

Neighbourhood Service and Community Involvement Scrutiny Commission

Work Programme 2018-19

Meeting date	Meeting items	Actions Arising	Progress
4 th July 2018	<ol style="list-style-type: none"> 1. Portfolio Overview 2. Waste management – presentation to include Biffa – showing process in place for dealing with waste disposal in the city. 3. Food safety service plan 4. Spending reviews 5. Work programme 		
6 th September 2018	<ol style="list-style-type: none"> 1. Community safety plan update 2. Community Asset Transfer scoping document 3. Work programme 		
17 th October 2018	<ol style="list-style-type: none"> 1. Review of Hinckley Road: resilience response 2. Gambling policy – consultation feedback 3. Work programme 		
5 th December 2018	<ol style="list-style-type: none"> 1. Community safety plan – knife crime priority reporting 2. “Bring banks” in student areas. 3. Work programme 		
24 th January 2019	<ol style="list-style-type: none"> 1. Council budget 2. Fly-tipping 3. Social welfare advice update 4. Consideration of council resolution of June 2018 5. Hate crime update 6. Work programme 		

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Appendix C

19th November 2018

Neighbourhood Service and Community Involvement Scrutiny Commission

Work Programme 2018-19

28nd March 2019	Digital inclusion- the wider equality strategy and action plan. 1. Update on spending reviews 2. Work programme		
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Neighbourhood Service and Community Involvement Scrutiny Commission

Work Programme 2018-19

FORWARD PLAN / SUGGESTED ITEMS		
Topic	Detail	Proposed Date
City Warden Service		
New CCTV centre	Visit to centre by members	February 2019
New CCTV centre		March 2019
Residents parking	Enforcement	
Safer Leicester Partnership	Sector reports and updates	
Neighbourhood Policing and Community Safety	Government's modern crime prevention strategy	
Cold calling and doorstep loans	Proposal from July 2017 meeting	
Community Safety	Public Spaces Protection Order (New Psychoactive Substances & Street Drinking): broad review	
Regulatory Services		
Trading Standards	Legal highs	
Taxi Drivers	Child Safety/ screening process/ air quality	
Taxi Penalty System	12 month review – recommendation from NSCI August 2015	
Voluntary and Community Sector	Voluntary Action Leicestershire annual report	To be confirmed
Emergency food: City's Food Banks	Overview and forthcoming developments Update report on volunteering numbers on food banks	
Welfare reform/ Universal Credit	Briefing on impact and roll-out.	
The Furniture Bank Pilot Scheme: Evaluation & Future Options	Evaluation of pilot scheme and future options	
KEY DECISIONS		
	None currently	
NON-KEY DECISIONS		
Temporary Relaxation of Taxi Age Policy	Announced May 2018	Autumn 2018

